



When is the concert?

The concert remains on the same date and time – Wednesday, September 12, 2018 at 8 p.m. Eastern.

When do the doors open?

The doors to the Century Center open at 6:30 p.m. Eastern for ticket holders to enter via the security screening area. Doors to the concert hall open at 7 p.m. All guests are strongly encouraged to arrive at least 30 minutes in advance of the show starting, which is at 8 p.m.

Where is the concert?

The concert will now take place in the Exhibit Hall of the Century Center, which is located at 120 Dr. Martin Luther King Jr. Blvd, South Bend, IN 46601.

Why did the concert move?

After nearly 100 years of concerts and events, the Morris experienced a failure of a decorative piece on the ceiling. Since guest safety remains our priority, we had to relocate this show until we can resolve the issue.

Can I get a refund if I don't want to go to the show now?

Yes – refunds are available by calling the box office at [574-235-9190](tel:574-235-9190) or stopping by between Tuesday, September 11 and Friday, September 14. Any requests after September 14 will not be refunded and you must show your ticket. You may also respond back directly to the email you received providing your order number or email info@morriscenter.org.

The Morris Center Box Office will be open at the following times.

Tuesday, September 11	Noon to 5 p.m.
Wednesday, September 12	Noon to 5 p.m.
Thursday, September 13	Noon to 5 p.m.

Refunds will NOT be provided if your ticket is scanned and you watched the show.

Will my bag still be checked?

Yes – the same security policies still apply at the Century Center. For a full listing of restrictive items, please visit our website morriscenter.org.

Where is Will Call?

Will Call will be located inside the Century Center – NOT the Morris. Just enter the Century Center through the South Doors or just follow the signs.

Where do I park at the Century Center?

Parking is available first come, first served at the Century Center for \$5. Additional parking is available in South Bend's Wayne Street Parking Structure (121 East Wayne Street) for \$5. Parking in the lot and garage is CASH ONLY. There is also downtown street parking, which is free of charge.

If I need accommodation to see, hear or access the show, what do I do?

Please call our box office at 574-235-9190 and let us know how we can help or see a guest services representative at the Century Center when you arrive.

How do I get in at the Century Center?

All guests will be directed to the South Doors of the Century Center. Just watch for the signs of where to enter. The South Doors lead into the building from the parking lot.

Where do I sit?

Your ticket has a specific row and seat associated with it and ushers will be available to help you find your assigned seat inside the Century Center. Your seat at the Century Center will be the equivalent in terms of location and proximity as it would have been at the Morris.

Where is the ADA drop off point?

Guests may be dropped off at the Century Center's front drive but cars must be parked elsewhere.

Will concessions be available at the Century Center?

Yes – snacks, Pepsi products, beer, wine and mixed drinks will all be available for purchase.

Is Wifi available in the Century Center?

Yes – we are pleased to offer free WiFi to our guests.

How do I find my seat?

Our ushers are here to help. Just look for the staff in the black vests.

What if I need help at the Century Center?

Our ushers are here to help. Just look for the staff in the black vests.

Can I still get a ticket or buy another ticket?

Yes – tickets are still available for the show. Just call the box office or visit our website.

Can I upgrade my ticket?

Yes – tickets are still available for the show. Just call the box office or visit our website.

Will there be souvenir merchandise available?

Yes – merchandise is available for ticket holders in the lobby of the Century Center.

Where is lost and found?

Ask an usher for help or stop by the Information Desk in the main lobby of the Century Center.